



## Desktop Security



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# Today's Security Concerns

## The Driver for Advanced Endpoint Security

### Windows flaw adds to Microsoft's zero-day trouble

April 11, 2007 11:04 AM PDT

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In addition to a [trio of zero-day bugs in Office](#), a yet-to-be-patched vulnerability has been reported in Windows.

Sample code that exploits a flaw in the way Windows handles help system files has been posted to the Internet.

### Hidden Activity

### Military Secrets for Sale on Stolen USB Drives

Posted by samzenpus on Thu Apr 13, '06 05:03 AM  
from the [find-the-battleship](#) dept.

nTrfAce writes

"Per a BBC Article, "US forces in Afghanistan are computer hardware containing military secrets is stored beside a big US base. Shopkeepers at a market in Kabul, have been selling memory drives stolen from the Times newspaper says.""

### Data Leakage

### Day-Zero and Targeted Attacks

**Forbes**  
com

Web Privacy

### How Much Privacy?

Lisa Lerer, 12.08.06, 6:00 AM ET

ComScore Networks is the Big Brother of the Internet. The widely used online research company takes virtual photos of every Web page viewed by its 1 million participants, even transactions completed in secure sessions, like shopping or online checking. Then comScore sells the data for its over 500 clients, including such large companies as the New York Times Co.

**darkREADING**  
RISKY BUSINESS

### Retailers Still Lag in PCI Compliance

APRIL 17, 2007 | Even after the reputation-damaging data losses experienced at TJX Companies and other retail organizations, many merchants still have not complied with security standards set by credit card authorities, according to a study released yesterday.

### Compliance Requirements

# Changing Face of the Threat Landscape

*Attackers Continue to Evolve*

- Change in **Purpose**

- Shift from fame to profit

- Shift from attracting notice to developing an asset with economic value

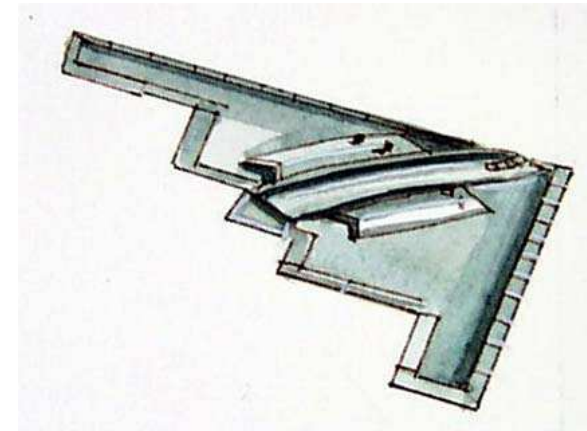


- Change in **Expected Behavior**

- Less Noisy

- More Sophisticated

- More Variants, smaller scope of each



# Security Solutions

## *Typically Deployed*

- Common security solutions involve:

**Firewalls** to isolate and control communication between security domains

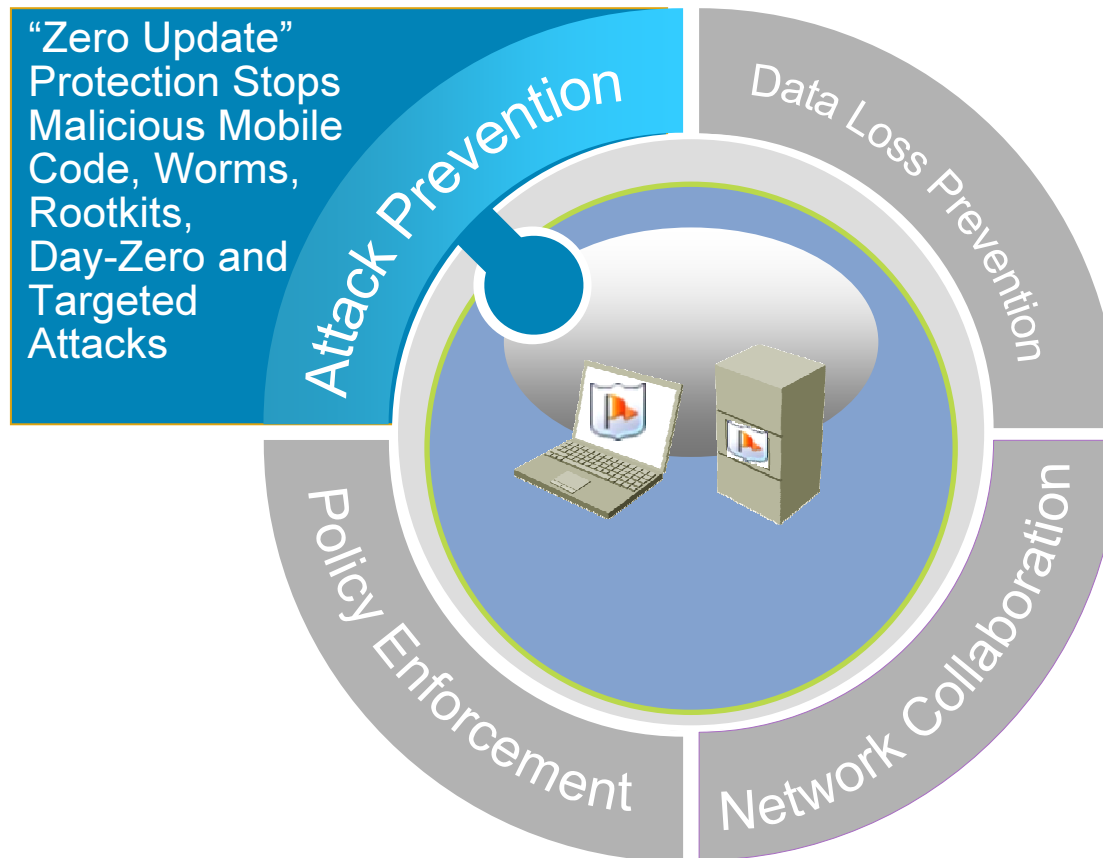
**Network IPS** to detect and prevent malicious network activity

**VPNs** (IPsec, SSL) to provide confidentiality, authenticity and integrity of data traversing an untrusted network (e.g. Internet)

**Endpoint protection mechanisms** (e.g. OS file access control, anti-virus software, host firewall) to harden end devices (servers and desktops)

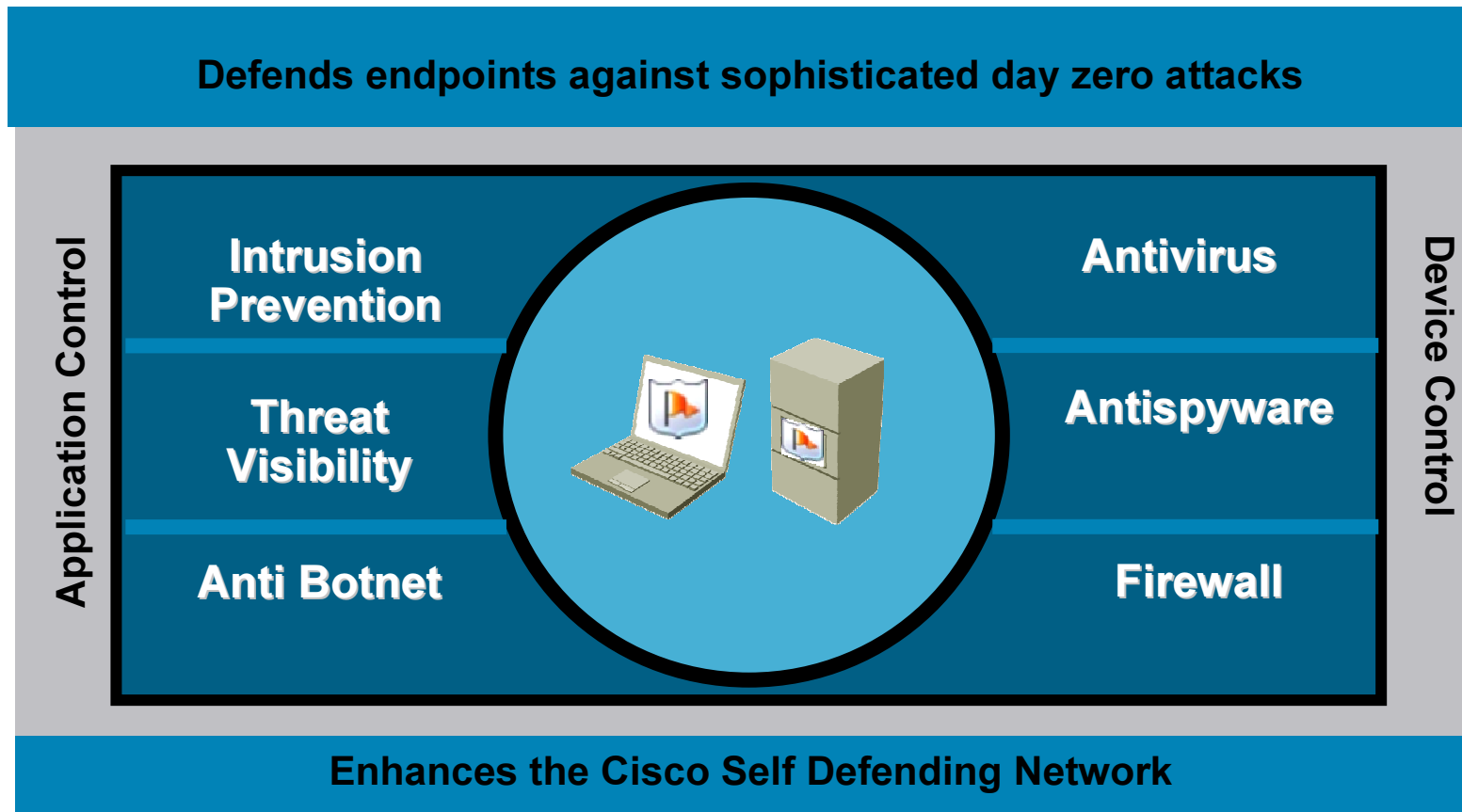
# Security Agent

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# Complete Endpoint Security



# Detailed Zero-Update Malware Notes

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Cisco Security Agent

**Bulletins**

Read updated news and information about Cisco products.

[Cisco Security Agent Response to September Microsoft Security Bulletins](#)  
17/Sep/2007

[Cisco Security Agent Response to August Microsoft Security Bulletins](#)  
23/Aug/2007

[Cisco Security Agent Response to July Microsoft Security Bulletins](#)  
23/Aug/2007

[Cisco Security Agent and MPack Enabled Malware](#)  
10/Jul/2007

[Cisco Security Agent and Microsoft DNS 0Day Exploit](#)  
23/Apr/2007

[CSA and Windows Animated Cursor Stack Overflow Vulnerability \(ANI 0-day\) exploit](#)  
13/Apr/2007

[Cisco Security Agent and Win32.Rinbot.H exploit](#)  
05/Apr/2007

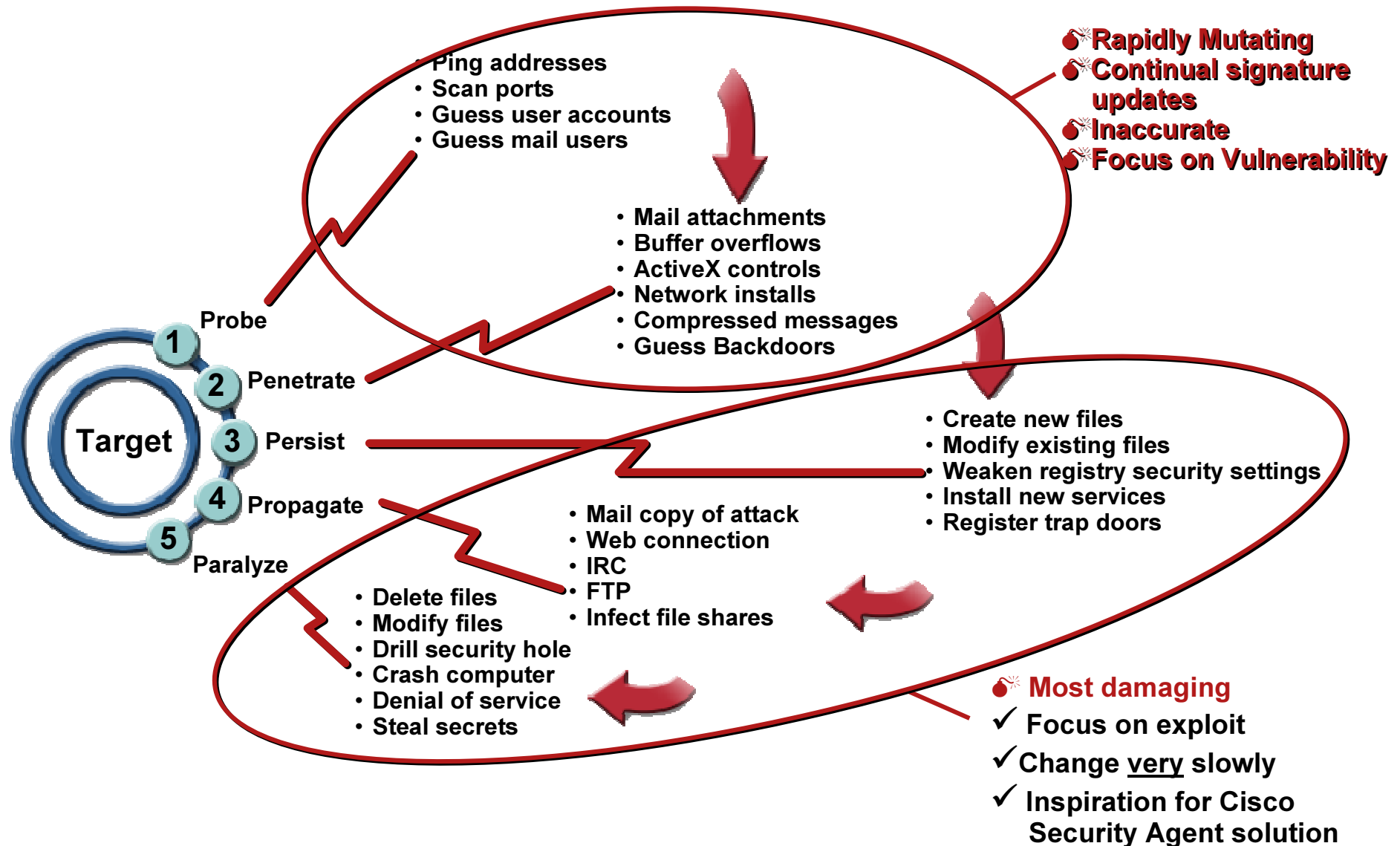
[Cisco Security Agent and the Microsoft Win32/Nuwar.N \(Storm Trojan\) Exploit](#)  
28/Mar/2007

[How CSA protects against MS07-014 exploits](#)  
28/Mar/2007

[Cisco Security Agent Version 5.2](#)  
05/Feb/2007

[How CSA Protects Against the Symantec Big Yellow BotWorm Exploit](#)

# Behavioral Protection for Endpoints





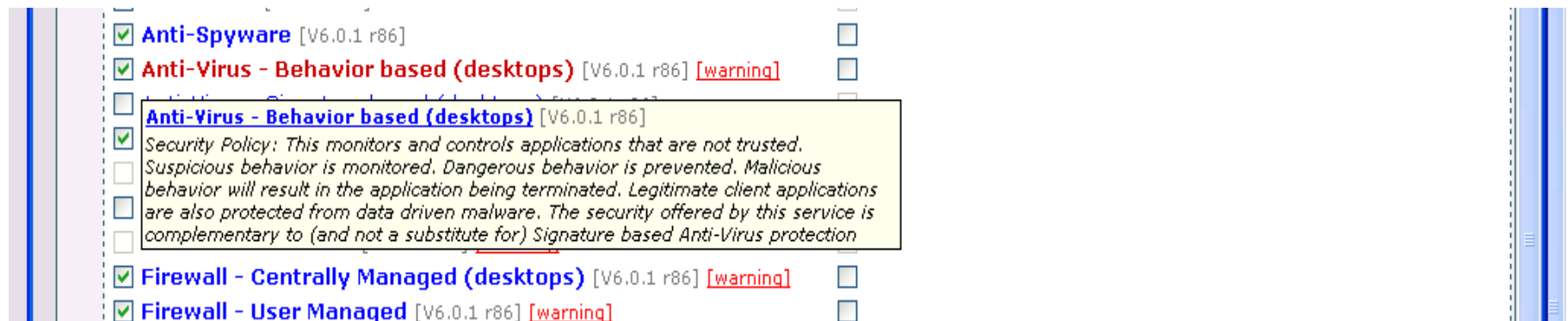
## “Host” Security Policies

Policy Description	Function
Antivirus-Behavior-Based (Main Policy)	This monitors and controls applications that are not trusted. Suspicious behavior is monitored. Dangerous behavior is prevented. Malicious behavior will result in the application being terminated. Legitimate client applications are also protected from data driven malware.
Anti-Spyware	This protects against Spyware. It detects applications which monitor user input, as well as media devices. It also detects the modification of browser settings.
Anti-Rootkit	This detects the modification of the operating system kernel functionality by rootkits.
Firewall- Centrally Managed	This provides a centrally managed distributed firewall for Desktop Systems. Outgoing connections are allowed. Incoming connections to fixed or well known server ports are denied. Protection from network based attacks is also provided. This includes protection against Buffer Overflows, as well as IP packet based exploits.

## “Zero Update” Security Policies

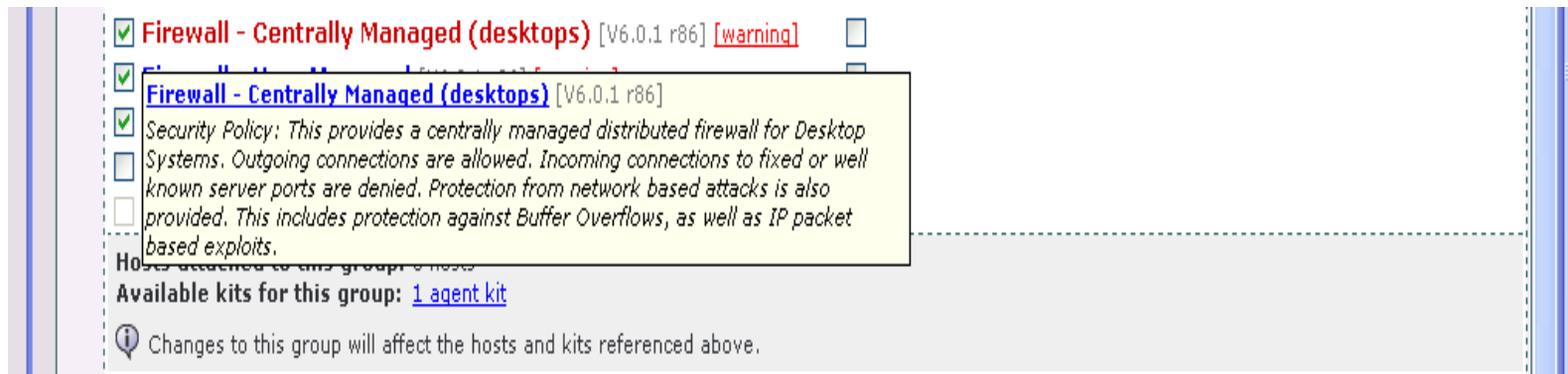
Policy Description	Function
Quarantined Compromised Hosts	This quarantines systems that have been compromised by a rootkit, preventing communication on the network.
Quarantined Compromised Applications	This quarantines compromised applications, and prevents them from harming the system or other applications
Audit System Integrity	This detects suspicious behavior on hosts, as well as system configuration changes which may affect system integrity.

# Security- Antivirus- Behavior Based



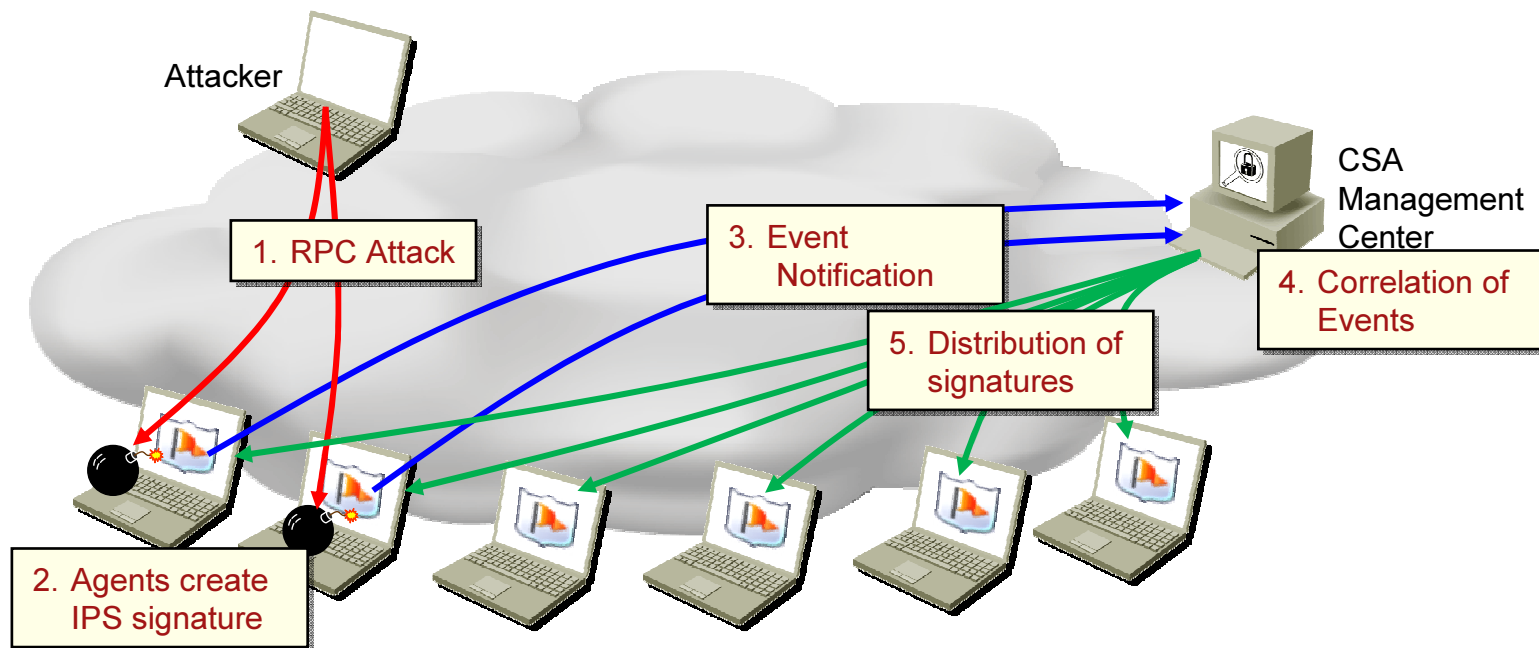
- Downloaded applications are executable file types
- Downloaded data are non-executable files containing scriptable executable code, or a buffer overflow exploit
- User expects “Funny Bunny” game – user gets Funny Bunny trojan
- Data can arrive via any protocol or client
  - Email, browser, Instant Messenger, P2P, file shares, etc
  - Content can include Office, Video, Audio, PDF, etc

# Security - Firewall Centrally Managed

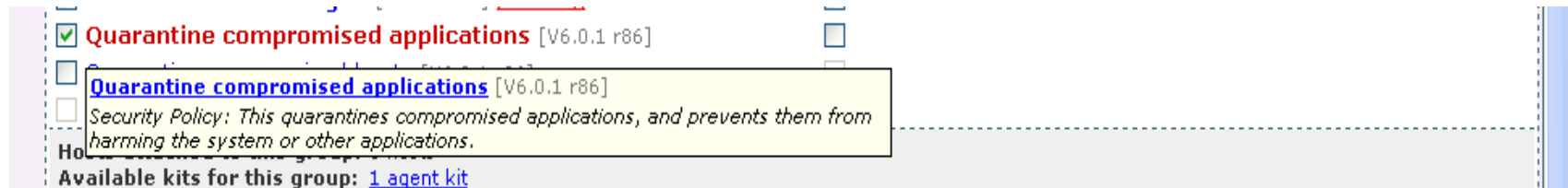


- Centrally defined per-application port blocking
- Inside-the-office/outside-the-office control
- Blocks network worms
- Windows service shielding/Buffer Overflow prevention and remediation

# Dynamic Service Shielding



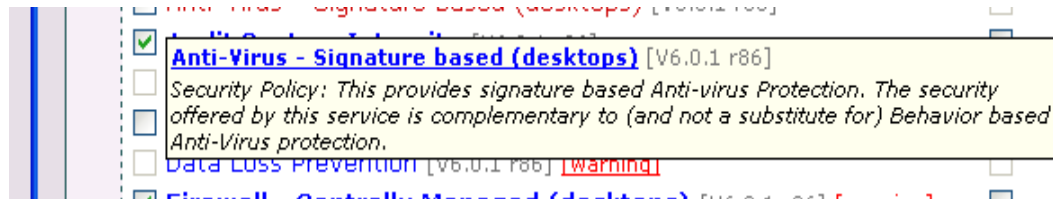
# Security – Quarantine Compromised Applications



- Application quarantined if it is in “Suspect Virus Applications” state
  - New variant, mutated virus – no signature yet
- Application quarantined if on centrally defined “Black List”
  - Prohibit use of undesired applications like Limewire

<input type="checkbox"/> File Name	Filter: <none> <input type="button" value="OK"/>	Trust Level <All> <input type="button" value="v"/>	Justification	Creation Time	Source	OS <input type="button" value="Windows v"/>
<input type="checkbox"/> <a href="#">**kazaa.exe</a>		Black List	Prohibited by corporate policy	3/14/2008 2:37:15 PM	entered by administrator	Windows
<input type="checkbox"/> <a href="#">**limewire.exe</a>		Black List	Prohibited by corporate policy	3/14/2008 2:36:30 PM	entered by administrator	Windows

# AV Signature Based



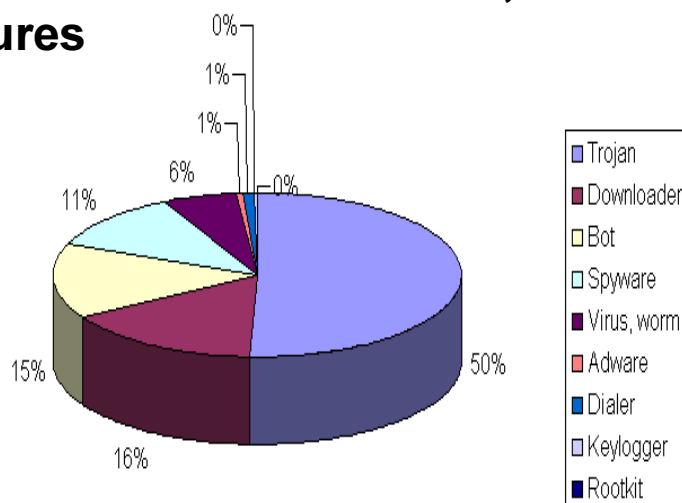
- CSA Day-Zero prevention stops virus execution
- Open Source ClamAV detects malware by name
- CSA quarantines and/or deletes malware identified by ClamAV
- Enabled by CSA ClamAV Policy
- Full scans can be performed on a weekly, and monthly schedule.
- On demand-scans can also be performed by end user.

# Integrated Agent

## with Clam Antivirus

- ClamAV is widely deployed on UNIX/Linux e-mail servers

- Scrubs e-mail traffic for malware
- Protects millions of Windows desktops
- Database contains over 200,000 unique signatures



Shadowserver Foundation independent research: ClamAV has high degree of malware detection accuracy.

vendor	detected	total	percent
AntiVir	1204953	1229800	97.98%
Vexira	1203678	1229800	97.88%
VirusBuster	1203471	1229800	97.86%
F-Secure	1203244	1229800	97.84%
Norman	1203274	1229800	97.84%
F-Prot6	1202403	1229800	97.77%
Clam	1201805	1229800	97.72%
DrWeb	1201442	1229800	97.69%
AVG7	1200639	1229800	97.63%
Avast	1199011	1229800	97.50%
McAfee	1185278	1229800	96.38%
F-Prot	1176390	1229800	95.66%
Panda	1138986	1229800	92.62%
Kaspersky	1036869	1229800	84.31%
BitDefender	1036210	1229800	84.26%
VBA32	994177	1229800	80.84%
NOD32	798148	1229800	64.90%

Source: Shadowserver.org wild testing



## CSA + ClamAV – A complete antivirus solution

Feature	Clam Only	CSA + Clam combo
Signature database	✓	✓
Bulk file system scan	✓	✓
Rapid Signature Update	✓	✓
On-Demand scan	✗	✓
Quarantine & delete malware	✗	✓
Centralized mgmt & reporting	✗	✓
Protection from day zero threats	✗	✓
Rootkit protection	✗	✓

# CSA agent sends antivirus alerts to the CSA MC

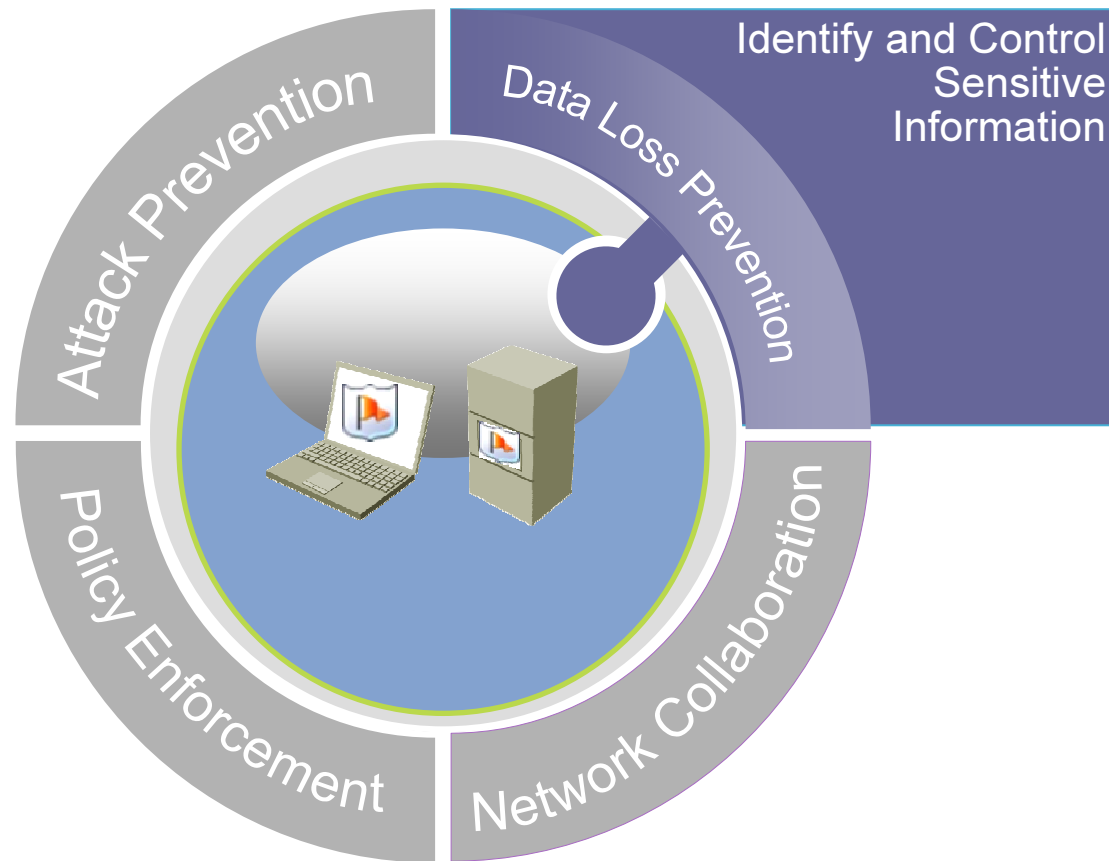
#	Date	Host	Severity	Action	Event
3	2/22/2008 11:42:58 PM	<a href="#">xpclient</a>	Alert	✗	TESTMODE: The process 'C:\WINDOWS\explorer.exe' (as user XPCLIENT\jeppich) attempted to access 'C:\Program Files\Need2Find\bar\1.bin\ND2FNBAR.DLL'. The file content matches <Virus:Adware.Toolbar-86>. The attempted access was a read (operation = OPEN/READ). The operation would have been denied. <a href="#">Details</a> <a href="#">Rule 676</a> <a href="#">Wizard</a> <a href="#">Find</a>
2	2/22/2008 8:04:44 PM	<a href="#">xpclient</a>	Alert	✗	TESTMODE: The process 'C:\WINDOWS\system32\dfgrntfs.exe' (as user NT AUTHORITY\SYSTEM) attempted to access 'C:\PROGRAM FILES\NEED2FIND\BAR\1.BIN\ND2FNBAR.DLL'. The file content matches <Virus:Adware.Toolbar-86>. The attempted access was a write (operation = OPEN/WRITE). The operation would have been denied. <a href="#">Details</a> <a href="#">Rule 676</a> <a href="#">Wizard</a> <a href="#">Find</a>
1	2/22/2008 10:18:46 AM	<a href="#">xpclient</a>	Alert	✗	TESTMODE: The process 'C:\Program Files\Internet Explorer\IEXPLORE.EXE' (as user XPCLIENT\jeppich) attempted to access 'C:\Program Files\Need2Find\bar\1.bin\ND2FNBAR.DLL'. The file content matches <Virus:Adware.Toolbar-86>. The attempted access was a read (operation = OPEN/READ). The operation would have been denied. <a href="#">Details</a> <a href="#">Rule 676</a> <a href="#">Wizard</a> <a href="#">Find</a>

CSA Prevents malware installation

Clam AV detects malware

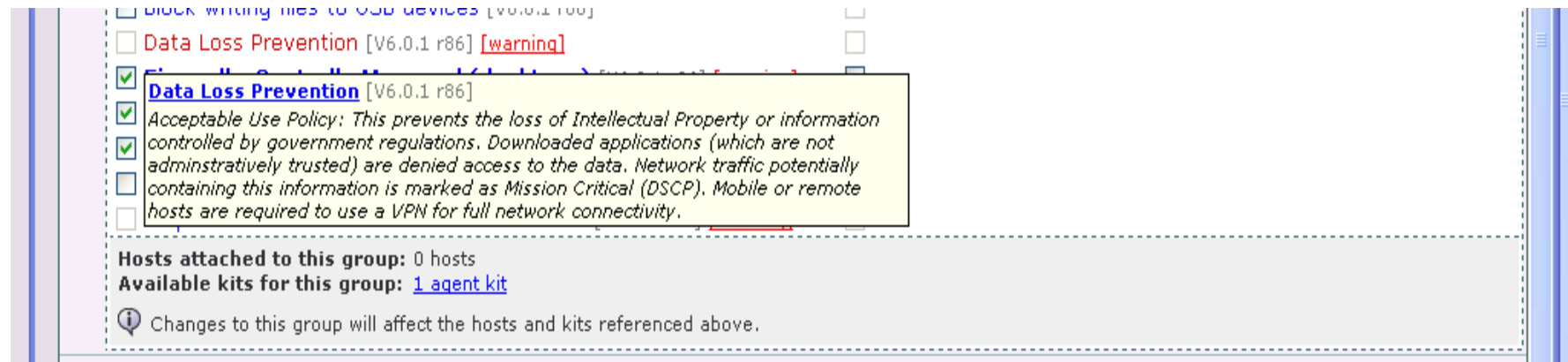
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# Data Loss Prevention



CSA incorporates DLP Policy and controls to educate or prevent users from Violating Corporate Security Policies surrounding sensitive information.

These policies also protect the information from malicious threats.

Remote users must have VPN connection established in order to access corporate sensitive data.

# Identify Sensitive Data – *Content or Context*

File Content – certain data patterns are recognized

Items: 4								
Tag	Patterns	Priority	Occurrences	Description	Version	<All>	Status	Creation Time
<confidential>	confidential	Medium	<Don't care>	files containing sensitive data	6.0 r5182		Enabled	12/21/2007 9:34:39 AM
<credit_card>	@credit_card	Medium	<Don't care>	Credit Card	6.0 r5182		Enabled	12/21/2007 9:34:39 AM
<source_code>	#include <	Medium	<Don't care>	files containing C source code	6.0 r5182		Disabled	12/21/2007 9:34:39 AM
<SSN>	@ssn	Medium	<Don't care>	Social Security Number	6.0 r5182		Enabled	12/21/2007 9:34:39 AM

File Context – data written by certain applications is known to be sensitive

Take the following action

Set Attribute file Data Classification to Value include the Tag <Intellectual Property>

and

☐ Log

when

Applications in any of the following selected classes:

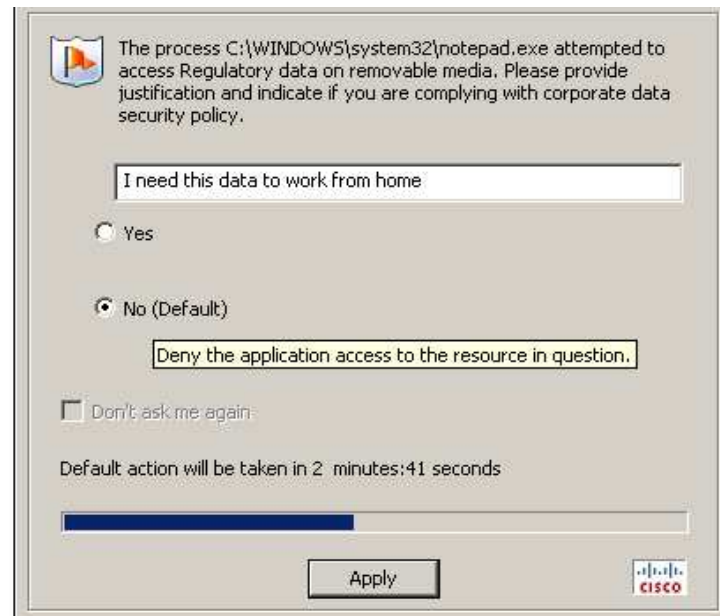
Video Editing Applications  
<All Applications>  
<\*Processes Executing Untrusted Content>  
<\*Suspected Virus Applications>  
<First Time Application Execute>

Show All New

double-click application class to view

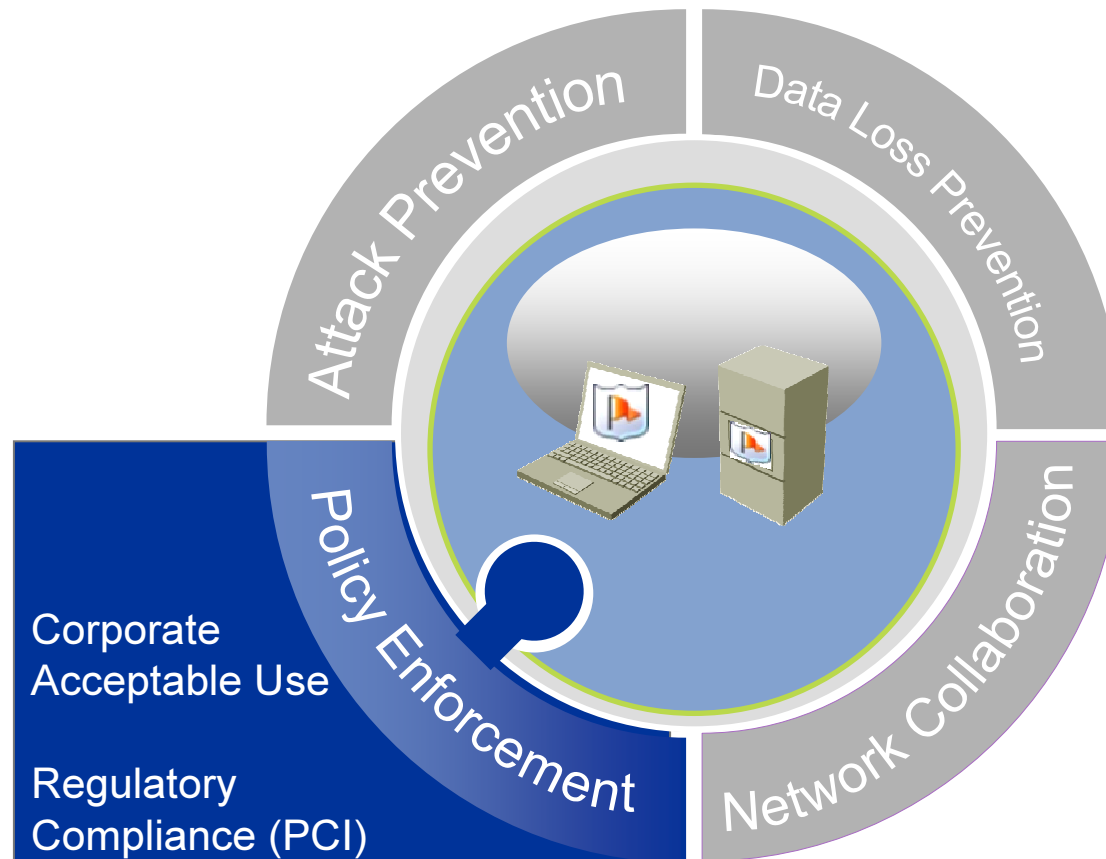
## Educate /and or Enforce

- Educate the user, if the user is non-compliant, business justification notices can be applied.



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## CSA's Acceptable Use Policies

Policy Description	Function
Block Writing Files to USB Devices	This prevents writing files to USB devices
Firewall - User Managed	Allow end users to further restrict network access above Distributed Firewall controls
PCI policies	PCI-certified policies for 9 out of 12 PCI requirements (available from Cisco on request)
Require VPN Hosts on Insecure Networks	This requires hosts on insecure wireless or remote networks, establish a VPN to the corporate network for full Internet connectivity.
Block Wireless Bridging	This prevents wireless network connectivity on hosts that are directly connected to the corporate (wired) ethernet.

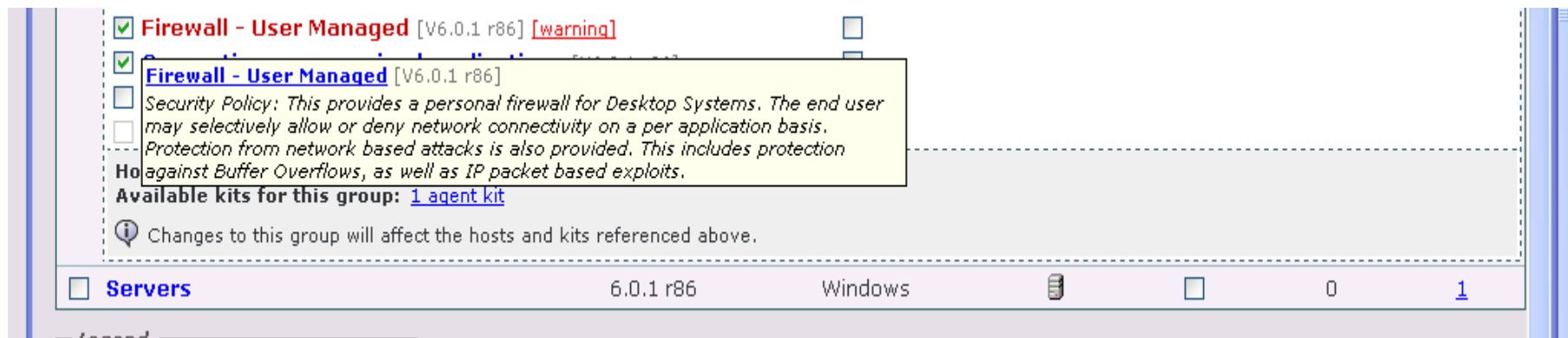


# Acceptable Use – Block writing files to USB

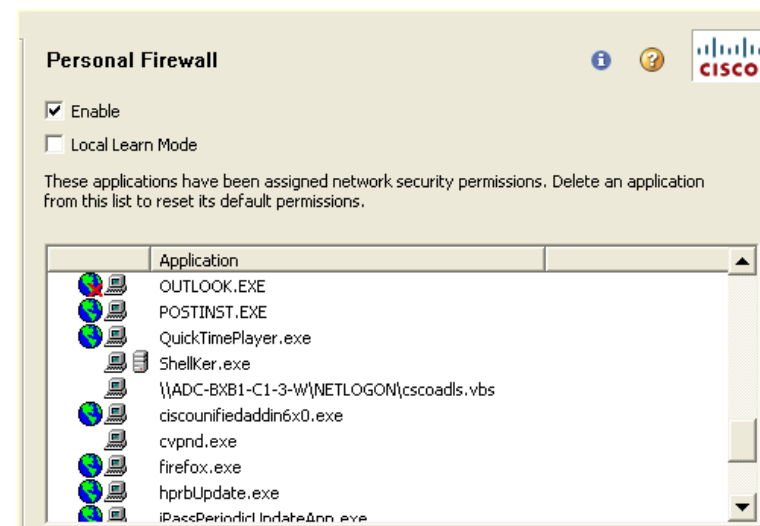


- Controls all USB file system types
- Removable (memory stick) or fixed (iPod)
- Floppy, CD, Flash, Hard disk
- Default: Ask user to justify action
- Custom: Silent audit or block

# Acceptable Use – Personal Firewall

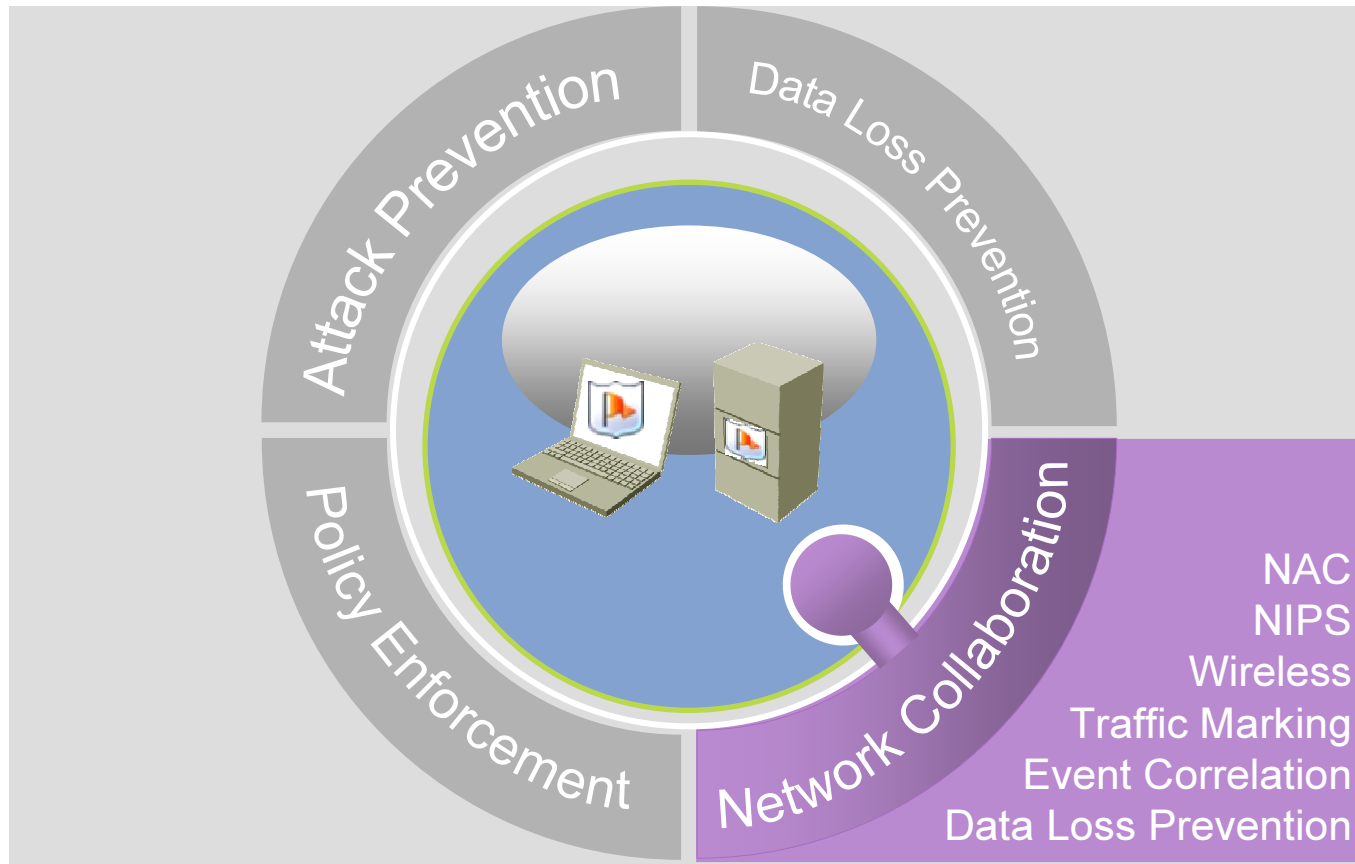


- Allow end user to require more stringent control than central, distributed firewall policy
- Controlled via agent GUI
- User can Allow/Deny each application when it tries to use the network



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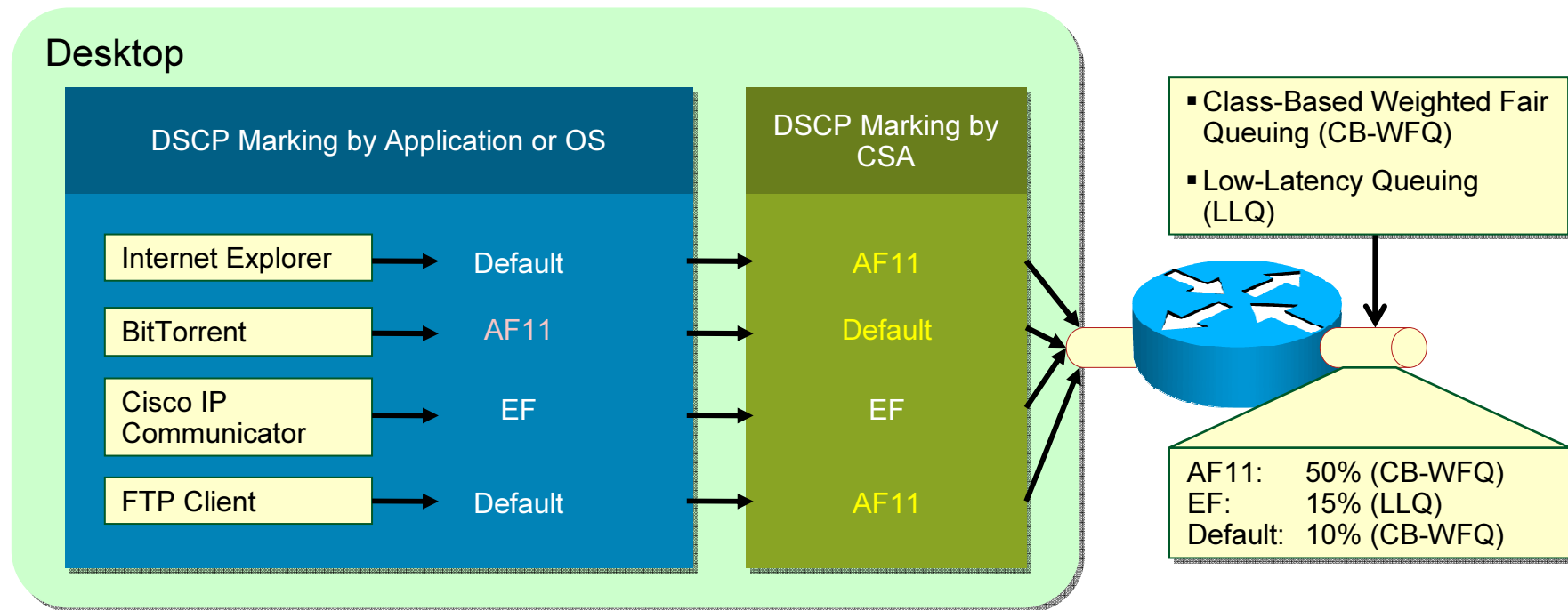
# Acceptable Use – Wireless or Remote Hosts



- Enforce corporate Wireless security policy
  - Block use of Ad Hoc mode
  - Block wireless-to-wired bridging when docked in office
- Require use of VPN if user is out of the office
- Optional: Require use of corporate SSID and encryption when available

# Per-Application Network Optimization (QoS)

Available via Advanced GUI option on CSAMC



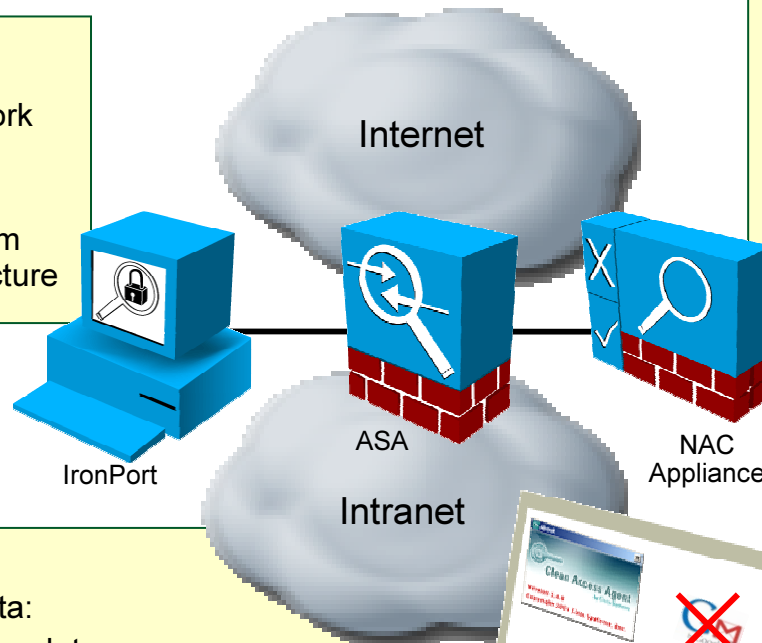
- “Bad” software can mark packets to:
  - Get a better service from the network
  - To perform an attack (e.g. flooding with EF-marked packets can cause DoS for IP telephony)
- Use CSA to remark packets according to QoS design

# Network Integrated Solutions

## *CSA with NAC, DLP and IronPort*

### IronPort

- Prevent Data Loss at Network Perimeter
- Multi-Protocol Scanning
- Leverage Existing Anti-Spam and Anti-Spyware Infrastructure



### NAC Appliance

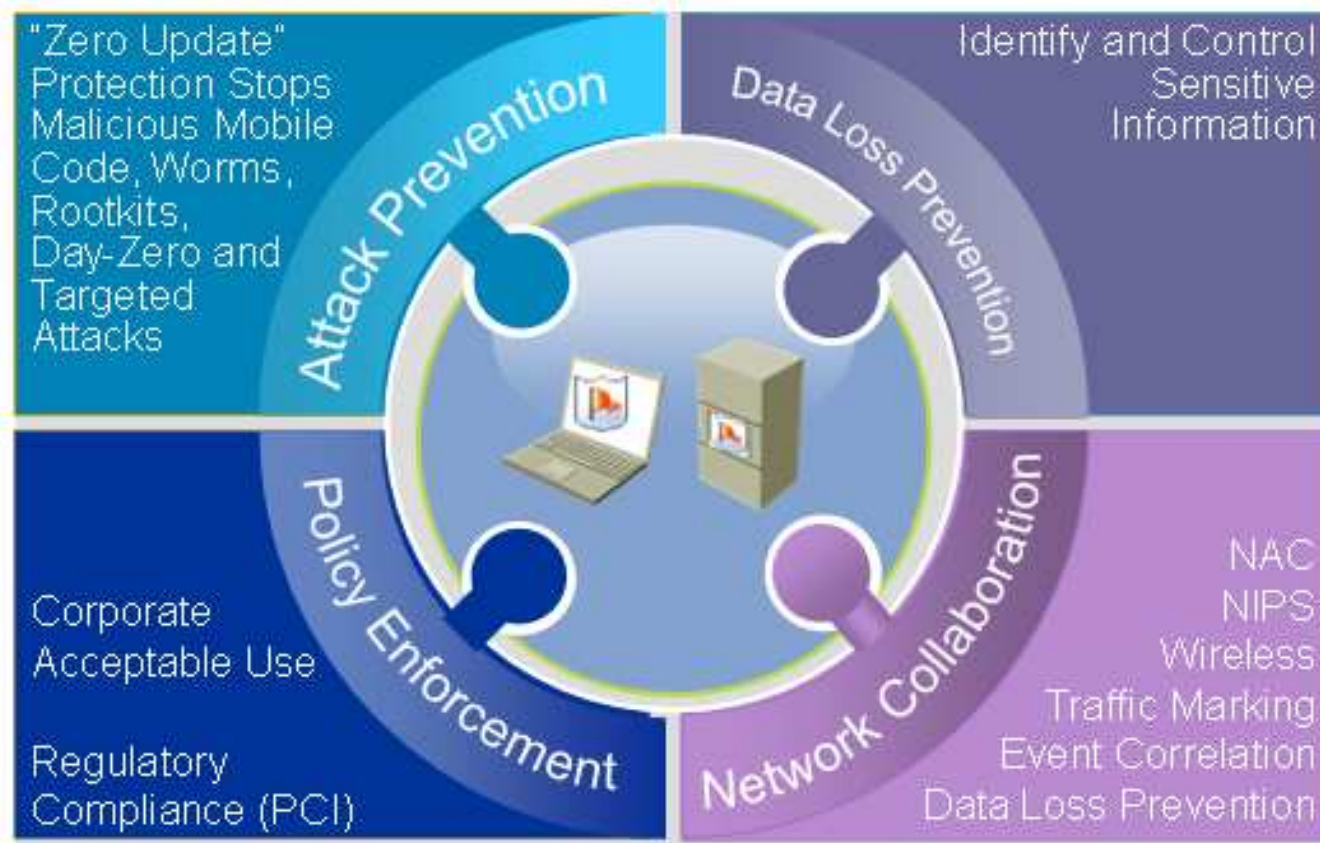
- Verifies CSA version and if it's running
- Check systems states like "insecure boot detected" and if sensitive data exists
- Check user identity if CSA reports sensitive data is on system

### Cisco Security Agent

- Prevent loss of sensitive data:
  - Scan data files for sensitive data
  - Prevent copying to external media (USB flash and disk, IR/Bluetooth devices)
  - Prevent using with (inter)network applications (e-mail, IM, browser)
- Prevents bypass of IronPort network protection

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**Laptop – Desktop Protection**



**Server Protection**



**POS Protection**

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